

### Issues

Patients Recall

- Addressed an issue that could cause the HA Reference and/or List Number fields may be missing from the interface.
- Resolved an issue that meant that users without the Delete permission for the Patient were being prevented from deleting reminders from patients.
- Addressed an issue with a number of patient centric screens allowing the user to deselect the active patient.
- Resolved an issue that prevented the user from removing Prism values from a prescription. Now correctly saves with a blank value rather than a zero value.
- Addressed an issue with the recall band maintenance with the filtering of available templates per branch.
- Addressed an issue which meant that newly added optometrists were not being included in the list available to the GOS form printing screens.

Email / SMS

- Addressed an issue that meant that prevented the user from seeing Email messages in the queue viewer for another branch.
- Resolved an error message that could be triggered when updating Email/SMS account settings.
- Addressed an issue that prevented emails with external content links from being displayed correctly when viewed after creation.

Appointments

- Addressed an issue that meant that staff members who have a staff type assigned that has the No Appointment validation selected were being incorrectly displayed in certain appointment maintenance screens.
- Resolved an issue that could lead to appointment type lengths for users set to zero minutes when types have been selected via the Staff maintenance screen.
- Addressed an issue that meant that appointment ToDo notifications were not being attached to the patient record after being automatically generated.
- Resolved an issue that required a staff member to be selected for Events.



8 May 2024



Clinical Records

- Addressed an issue that required a software restart after deselecting staff members against Visit types.
- Resolved a bug that meant that deleted Pathways were being shown in the Visit Maintenance screens.
- Addressed a bug that causes typed notes to be capitalised in title case if the Auto-Capitalise option is enabled for the user.
- Addressed an issue that meant that the Product dropdown fields on a contact lens prescription screen were not being populated.
- Resolved an issue that meant that the description and valid for date were longer being shown on contact lens prescription type pages.
- Addressed an issue that could cause elements of the Copy Rx dialog to be displayed off screen.
- Resolved an issue with the sort order of prescriptions on the Copy Rx dialog.
- Addressed an issue that could allow a user to create a new Visit type without assigning branch availability.

### Cash

• Resolved an issue that could result in incorrect stock movement when an item with multiple quantity has had an adjustment applied to it.

### Spectacles

- Addressed an issue that required the selected patient to have an email address before allowing the user to send an email to a supplier via the right-click menu for a dispense.
- Addressed an error that could potentially occur when changing the status of a dispense.
- Resolved an issue with the Show Deleted checkbox on the main list screen not correctly showing or hiding deleted dispenses.

### Stock

- Addressed potential issues by preventing the user from entering negative cost and retail values for products and stock transactions.
- Addressed an issue that meant the Size and/or Option maintenance screens where available without a selected product.
- Resolved an issue that could cause stock transactions to be attributed to the incorrect size and option combination under certain circumstances.
- Addressed an issue that meant that deleted items that had a retained stock level were not correctly being zero-ed by a Stock Take operation.



#### EGOS

- Addressed an issue that could interrupt the correct order of Statuses when more than one status has been validated as Paid.
- Resolved an issue with the Save button incorrectly being activated when no changes have been made to a re-opened submission.
- Addressed potentially issues with data synchronisation by adding a lock to submissions to prevent users from editing or submitting the forms from multiple computers.
- Resolved an issue with the Delete button on the main list screen not operating correctly.

#### Templates

- Addressed an issue that could result in merge codes not being successfully removed from a cell in a table when deleted by the user.
- Resolved an issue with the New button not operating correctly when pressed from within an existing email template in the designer.

#### Reports

• Addressed an issue with the Stock Take report to correctly report cost and retail prices including model/option supplemental pricing.

### Maintenance / System Wide

- Addressed an issue that was creating duplicate labels on the Group or Type dropdown lists on the Maintenance ribbon bar.
- Resolved an issue that was preventing users who had their security permissions set by a user group being able to switch branches in multi-practice databases.
- Addressed an issue with the recently added appointment type allocation screen within staff maintenance that caused it to reorder the appointment type order on second and subsequent activation.
- Resolved an issue that prevent the user from accessing the Walk-In maintenance list from the on-screen button on the prescription screens.
- Addressed an issue which could cause an error message when exiting the Group maintenance screen.
- Resolved an issue with the incorrect server name being provided when a workstation is unable to contact the local licencing service.



### Changes

Patients Recall

• Made a change to the right-click menu options within the documents tabs and screens to ensure consistency of format an operation.

Appointments

- Added the option to the right-click menu in appointments to set the notification to None for the selected appointment.
- Added a No Appointments validation that can be attached to staff roles to prevent certain members of staff from being included in the list of staff members available for appointments.
- Made a change to the way that the software loads the appointment hover summary to reduce database load and improve performance.

Clinical Records

- Added the ability to specify a custom sort order for visits, this has changed from alphabetical order.
- Made a change to highlight the BVD field, if present, to indicate that the user should enter a value.
- Made a change to the prescription summary that is displayed in the activity pane whilst in a clinical record to include more information and reformat for clarity.

#### Cash

- Added the ability to request a summary and/or EOD report from the EVO terminal from within the Optisoft Cash screen.
- Made a change to the receipt to improve readability and clarity.

#### Stock

• Made a change to make items automatically available to a branch if a user adds stock for that item.

EGOS

- Made a change to increase the on-screen size of generated QR codes.
- Made a change to automatically remove spaces from Ni and NHS numbers when populating submissions.
- Made changes to the design of the Batch Signing screen to allow users to sign with a graphics tablet that has been configured to a specific screen area.
- Made a change to the GOS 3 and 4 to automatically disallow patients under 16 from signing on their own behalf.
- Made a change to ensure that Establishment Name and Town elements are not being transmitted when there is no requirement to do so for the submission.



Templates

- Added a merge code for the Clinical Records Staff member.
- Made a change to the merge codes created by contact lens prescription type pages to include product, BC and Dia values.

Reports

• Added a new Patient report to show ToDos due for a selected time period.

Maintenance / System Wide

- Numerous changes to screen labels for consistency across the software.
- Made a change to the template selection dialog for printing and emailing to cater for longer document names.
- Added an option for a default footer image to the Branch maintenance screen and the corresponding merge code for use in documents and emails.