Release Notes

Optisoft.NET v1.2.24068.1 12 March 2024

Issues

Patients Recall

- Resolved an issue with contact lens products that had no valid supplier being included in the list of available items for a Contact Lens Prescription.
- Addressed an issue to prevent deleted contact lens products being automatically copied to a new prescription when using the Copy Rx button on the contact lens prescription screen.
- Addressed inconsistencies in the appearance of the icons on the tabs on the patient screen.
- Resolved an error message that could occur when updating an appointment's status from the patient's Appointment tab.
- Resolved an issue preventing the user from updating the date attached to an imported document.
- Resolved an issue with the colour coding on document types from being displayed correctly.
- Addressed an issue that could prevent the user from being able to update a patient's recall information when accessed via a certain method.
- Addressed an error message that could occur when re-selecting a document in the preview window.
- Resolved an issue that prevented the user from removing the previously saved title on a patient record.
- Addressed an issue with the EGOS tab not correctly reflecting the current user's security permission.
- Resolved an issue that was preventing automatic ToDo recalls from being processed and removed from the graph.
- Addressed an issue with the Loop checkbox not triggering the activation of the Save button on change.
- Addressed the spacing on the Settings screen.
- Resolved an issue with automated ToDo reminders not being processed.
- Resolved an issue that prevented double-clicking on a note on a ToDo from opening said note for editing.
- Addressed an issue that could cause an error when selecting a created patient type from the dropdown.

Release Notes

Email / SMS

- Addressed an error when attempting to send a saved document as an email from the Document Preview screen.
- Resolved an issue that could cause underscore characters within email addresses to not be displayed.
- Resolved an issue that prevented draft email messages from saving.

Appointments

- Addressed an issue that allowed the user to enter a recurrence end date before the start date.
- Addressed an issue which allowed unauthorised users to move booked appointments via dragging them in the diary.
- Addressed an issue that prevented the user from updating saved Event occurrences.
- Resolved an issue with opening saved notes for editing by double clicking on them.
- Addressed an issue that could cause an error on certain screen sizes when a booked appointment duration is not divisible by 5.
- Resolved an issue that could prevent staff members from being included in the Find Next Appointment filter.
- Addressed an issue that could cause an error if the user double-clicked on an empty list box within Appointment Templates Maintenance.
- Resolved an issue with automated ToDo reminders not being processed.

Release Notes

Clinical Records

- Addressed an issue with Copy Rx list not populating all existing contact lens prescriptions under certain circumstances.
- Addressed an issue with Copy Rx list not populating all existing spectacles prescriptions under certain circumstances.
- Resolved an issue that allowed the user to add a recall without having a patient selected through a new clinical record visit.
- Addressed an issue with the Documents tab whereby the New, Edit and Delete buttons were not being correctly visible and activated under certain circumstances.
- Addressed an issue with blank or 0 PD values when using the Test Chart integration function.
- Resolved an issue where when a user exits a document preview, they are returned to the incorrect screen.
- Addressed an issue where a prescription could be saved with a Cyl measurement but no corresponding Axis measurement.
- Resolved an issue whereby the Save button may not activate when creating new Visit templates.
- Addressed an issue that could cause the Previous Visit history in the Activity Panel to appear blank after viewing a saved document.
- Addressed an issue that allowed the user to create new Visit templates without any branch availability selected.
- Resolved an issue which meant that second and subsequent prescription were unavailable when the user created multiple prescription records on a page that was not validated as a final prescription.
- Addressed a bug that allowed the user to save blank prescriptions.
- Resolved an issue where the staff member assigned to an historical visit could be changed if a new visit had been created from the right-click menu in the appointment diary.
- Resolved an issue that could cause the Save button not to activate if the user navigated the pages on a pathway in a specific way.

Cash

- Resolved an inconsistency with the merging of the patient address when re-printing/re-emailing receipts with the relevant button.
- Addressed an issue with the Supplier element of an item in cash not being filled if the line was created using the + shortcut button from a previous line.
- Resolved an issue that allowed the user to start an option in the Correction Wizard that the current selected patient was ineligible for.
- Addressed an issue that allowed the user to skip steps in the Correction Wizard.
- Resolved an issue introduced in a previous version that prevented the pre-saved adjustments from being applied correctly.
- Addressed an issue that meant that the gross Total was being adjusted when applying adjustments to a transaction in addition to the net Balance value.
- Addressed an issue that could cause the incorrect receipt to be attached when sending an email receipt direct from the transaction confirmation screen.
- Addressed an issue that allowed the user to overtype the payment Type when performing a Payment Refund.
- Resolved an issue with no prompt being generated when the user enters incorrect details in the security prompt when processing a transaction through the Correction Wizard.
- Addressed an error that could occur when refunding a payment that has been allocated to a previously part refunded item.
- Resolved an issue with the Evo integration communication box showing verbose messages whilst waiting for the card to be presented.

Release Notes

Spectacles

- Addressed an issue that could result in the user being able to create blank dispense records after viewing an existing confirmed dispense record.
- Resolved an issue that prevented the saving of Sundries, Fees or Vouchers to a dispense if a vision type had not been specified.
- Addressed an issue that prevented the user of adding Patient Notes from within a new dispense until the dispense is saved.
- Addressed an issue that was displaying orphaned documents on the Document tab of unsaved dispenses.
- Resolved an issue that resulted in the user being able to add documents when no patient has been selected.
- Addressed an issue of consistency with the buttons on the Prescription tab.
- Resolved an issue with Extras being hidden under certain circumstances when printing or previewing a document.
- Addressed an issue whereby the Save button was not correctly being activated after changes had been made to a saved dispense.
- Resolved an issue that could cause elements on the dispense to be hidden after applying an adjustment.
- Resolved an issue that could cause the Save button not to activate on a newly created dispense after adding a frame by scanning barcode.
- Addressed an issue that prevented the Active Patient selector from reactivating after leaving the document preview screen in a specific manner.
- Resolved an issue that could cause the history tabs from displaying information after the patient has been selected on a newly created dispense.
- Addressed an issue that allowed the user to change the active patient whilst in a saved dispense. It did not change the patient saved to the dispense, however.
- Addressed an issue that prevented preprinted barcodes from being used to search for items, whilst still allowing Optisoft generated barcodes to function.
- Resolved an issue that could cause the Save button to reactivate when switching to an historical dispense from within another dispense record.
- Resolved an issue that meant that newly added documents were not displaying correctly in the document list tab immediately.
- Addressed an issue that was causing the first item in the History tab to not display correctly on a newly created dispense.
- Resolved an issue with the left ERCD dropdown maintenance button not functioning.

Release Notes

Contact Lenses

- Addressed an issue that was displaying orphaned documents on the Document tab of unsaved dispenses.
- Made changes to which options are active on the history tabs on unsaved dispenses to fall in line with Spectacles module.
- Addressed an issue which allowed the user to add elements to the tabs on the dispense screen without an active patient selected.
- Resolved an issue with the Next Status button appearing to be active on incomplete dispenses.
- Resolved an issue with incorrect tooltips on certain tabs on the dispense screen.
- Addressed an issue that could cause the previous patient's history to be retained on the tabs when the active patient is deselected whilst in a new dispense.
- Addressed an issue that could cause the Save button not to activate on a saved dispense that has been changed to separate eyes and subsequently had the lens items changed.
- Resolved issues with Save button activation when creating new dispense with separate eyes selected.
- Addressed issues with the user having the ability to amend pre-set prices on selected products directly on a new dispense.
- Addressed an issue that could cause an error message when reviewing or updating an existing dispense.
- Resolved an issue with Plano prescriptions not being correctly displayed when selected for a dispense.
- Addressed an issue that allowed the user to change the active patient whilst in a saved dispense. It did not change the patient saved to the dispense, however.
- Addressed an issue that could cause the active patient to not be locked on a newly saved dispense.
- Resolved an issue that was causing the Save button to reactivate when changing dispense from the History tab within a dispense.
- Resolved an issue which could cause the DO dropdown to not populate correctly.
- Addressed an issue with non-generated barcodes on solution products not correctly populating the dispense when scanned.
- Resolved an issue that prevented lenses from being correctly populated when using either generated or pre-applied barcodes.
- Addressed an issue with Supplier button on the Contact Lens Filter Maintenance screen not functioning.
- Resolved an issue with the Contact Lens Axis maintenance option on the ribbon bar not functioning.

Release Notes

Stock

- Resolved an issue that allowed the user to save a new or updated product without any branches associated with it.
- Addressed an issue when completing a stock take when products with a zero initial value are present after the data transfer.

EGOS

- Addressed a possible issue when updating the status of EGOS submissions from the right-click menu on the Patient's EGOS tab.
- Resolved an issue with the Status Correction dialog, the user is now required to enter both a reason and an updated status before the OK button will activate.
- Addressed an issue present on the GOS4>Page 5 where blank fields were being updated to 0.00 on reload which could cause an issue with the claim total.
- Resolved an issue with GOS4>Page 5>Section 7 incorrectly being highlighted as a required field.
- Addressed an issue that allowed multiple users on multiple PCs to access and edit the same submission.
- Addressed an issue with GOS3>Page 4 not displaying the correct Prism and Tint values for a Near pair and subsequently not uploading correctly to the PCSE system.

Templates

- Addressed an issue that could cause blank lines to be merged as part of the Branch address in documents.
- Addressed an issue that could cause the hyphenation settings to revert to defaults after restarting the software.
- Resolved an issue with the Type and Priority dropdown boxes appearing blank and erroring on update after returning from their maintenance screens.
- Resolved an issue with missing merge codes for Contact Lens Size and Option elements.
- Addressed an issue with the Edit and Delete buttons appearing to be active when no template is selected.
- Resolved an issue with the Email editor not recognising changes to existing templates and activating the Save button.
- Addressed an issue that could cause the font of an email to be changed when editing an existing template.
- Addressed an issue that could cause a user to be unable to save new templates after having previously previewed a document on a patient record.
- Addressed an issue that could prevent the user from removing selected merge codes from a document.
- Resolved an issue that allowed the user to remove all branches associated with a new or existing template.

Release Notes

Data Generator

- Resolved an issue with the Custom Query and Output CSV buttons being removed from the ribbon bar after coming back from the Custom Query screen.

Reports

- Addressed an issue with the Payments Report not correctly reflecting refund transactions where the payment method has been changed from the original transaction.
- Resolved an issue with an error message when opening the Report module whilst using User Groups in the Security settings.
- Resolved an issue with the Account report not correctly reflecting Discount After the Fact transactions made by the Correction Wizard.

Maintenance / System Wide

- Addressed an issue with the Failure Notification option in the Optisoft.Net Backup utility requiring all Clear Dropbox, Move Previous and Clear Old Backups to be configured.
- Addressed consistency issues with the printer selection dropdown on the various Print Document dialogs throughout the software.
- Addressed consistency issues with various tooltips throughout the software.
- Addressed an issue with the sort order on the History grid within the Optisoft.Net Backup utility.
- Resolved an issue with the Active Patient not updating when triggering a print from the right-click menu in the Spectacles, Contact Lenses and Appointments modules.
- Resolved an error message that could happen when exiting the County Maintenance screen.
- Addressed a potential issue with the automatic audit tracking on tables with a large number of columns.
- Addressed a potential crash that could occur after switching modules under certain specific circumstances.

Release Notes

Changes

Patients Recall

- Added a new function to allow the user to merge duplicate patients together within the software.
- Increased the size of the QR code generated when adding new documents to a patient record via that method.
- Added a new column to the Contact Lens tab to show the dispense's Total.
- After recent changes to the Recall graph, the, now, redundant branch filter has been removed. The graph now only displays the active branch's graph information.
- Made a change to the User list when creating a ToDo to sort in full name order.

Email / SMS

- Made a change to account maintenance screen to now display the Start and Stop activity times using the 24hour clock.
- Updated the HTML editor used for creating and sending email messages.
- Added a new notification icon to indicate unsent email and SMS messages.

Appointments

- Added an option to batch print standard patient documents from within the diary.

Clinical Records

- Added Keyword functionality, similar to OptomNotes' keyword option lists.
- Added the ability to export and import Keyword option lists from OptomNotes product.
- Made a change to the Prescriptions tab to match the tab in the main Patients screen.
- Added a Contact Lens dispense history tab to clinical records visits.
- Made changes to the tabs in clinical visits for consistency with other instances of the same tabs throughout the software.
- Made a change so that the VA measurements are being displayed in the summaries shown on the main clinical visit screen and the activity pane history.
- Added the option to send an email to the Print Template dialog on the End Visit screens.
- Made a change the printing of templates from within Clinical Records to use the active or selected visit rather than prompting the user.
- Made a change to the way in which advice is displayed to allow for longer notes on the summary.
- Increased the number of characters available for use as Option text.
- Made changes to the Copy Rx function to show prescription records from the patient record, previous visits and the current visit from increased flexibility.

Release Notes

Cash

- Added new options to the right-click menu for printing, saving and emailing copy receipts with or without the patient address.
- Made a change to display the total of any adjustments applied to the transaction on the receipt.
- Made a change to require a reason when applying an after the fact discount using the Correction Wizard, similar to that required for refunds.
- Added a checkbox to include the patient's address on the receipt produced using the Correction Wizard.
- Added an option to change how the customer is addressed on the receipt. Added four options, Customer, Client, Patient or blank.
- Made a change to prevent the over-sold notification from being moved out of view.

Spectacles

- Made a change to exclude zero value items when applying full total adjustments.
- Added the ability to search for any element, not just frames, on a dispense using a barcode scanner.
- Added tracking to show when the status of a dispense was changed by the user.
- Made a change so that documents printed from with a dispense are saved to that dispense rather than directly to the patient record.

Contact Lenses

- Made a change so that documents printed from with a dispense are saved to that dispense rather than directly to the patient record.
- Added a Notes column to the History tab, in line with the Spectacles module.

Stock

- Made a change to filtered stock takes to prevent items that do not correspond to the filter selection from being recorded.
- Made a change to the Stock Transaction screen to resize the Reference column to show the whole field with longer values.

EGOS

- Made some changes to the validation and requirements for the GOS4 form.

Templates

- Made a change to the User list when creating a ToDo template to sort in full name order.
- Added the spell checker to SMS and Email template editors.
- Changed the Email editor to a new control, adding a number of new features that were previously not present.
- Added a new merge code for Appointment Day to merge the day of the week.
- Added a new merge code for the Branch Image.

Release Notes

Maintenance / System Wide

- Made changes to try to speed up the Scanning and Importing of documents to a record throughout the system.
- Added the ability to re-order staff member list.
- Added a new function to quickly assign Clinical Records Visits and Appointment Types to staff members.
- Changed the internal passwords used by the Optisoft.Net applications to connect to the database in line with the updated cyber security guidelines.
- Made a change to the merging mechanism to address a potential source of a memory leak.