Release Notes

Optisoft.NET v1.2.22255.1 — 12th Sep 2022

Issues

Patients Recall
- Addressed an issue which meant that the product for the right eye was also being saved into the left eye on contact lens prescriptions.
- Made changes to attempt to improve the speed of processing Recalls, especially for hosted databases.
- Addressed an issue that could result in saved patient documents being duplicated when the document is reprinted.
- Addressed an issue where the Save button was not activating correctly when adding a Note to a ToDo.
- Added access to the Spectacles element maintenance screens that were missing from the existing list.
- Addressed an issue that prevented the user from deleting VA values from prescriptions.
- Resolved an issue that could result in an error when attempting to create printed GOS forms from the "GOS forms" button.

Email / SMS
- Made a number of fixes to the Email Signature.
- Resolved an issue that meant that images were not being correctly displayed when a sent email was opened in Optisoft.Net.
- Addressed an issue when replying to plain-text emails from a patient through Optisoft.Net.
- Addressed an issue with information being removed from the Header & Footer designer.
- Resolved an issue that caused all text to be converted to lower case when the selected template had an image included within it.

Appointments
- Corrected the field tab order.

Clinical Records
- Addressed an issue that was causing only one contact lens prescription record being added to the patient's Prescription tab when there are multiple pages validated as Contact Lens Rx or multiple prescription records on such a page.
- Addressed an issue with the Axis being left on a spectacles prescription when the user removes the Cyl value.
- Resolved an issue with the Copy Rx button producing an error when the prescription, either spectacles or contact lens, was checked as a Walk-In and no optometrist was entered against it.
- Addressed an issue that meant that the middle value in the Add list was incorrectly being entered into the left eye when an Add value was selected for the right eye.

- Removed the large gap before the Community Hub button on the ribbon bar.
- Addressed an issue with the History tab not refreshing immediately when a change is made to a previous visit.
- Corrected the field tab order on the list screen.
- Resolved an issue that could prevent a user from printing a Patient Document from the End Visit screen.

Cash

- Resolved an issue that meant Contact Lens dispenses of statuses other than 'Confirmed' were being displayed in the Find Dispense list.
- Closing the software whilst in the middle of creating a cash transaction will now correctly result in a voided transaction.
- Corrected an issue when pressing enter when the product line's total was highlighted incorrectly moving the focus to the Type column.
- Addressed an issue when emailing a receipt when the selected receipt printer is no longer accessible on the PC.
- Resolved an error message that could occur when selecting a Petty Cash item line in the transaction grid when creating a new transaction.
- Addressed an issue where a previous transactions receipt could be attached when sending a receipt via email.
- Addressed an issue that could prevent Contact Lens dispense adjustments from being brought through to the cash transaction.
- Resolved an issue that meant that items added to a transaction by scanning a non-Optisoft barcode were not correctly being removed from stock.

Spectacles

- Resolved an issue that was preventing the Save button from activating when adding or removing an adjustment from an existing dispense.
- Addressed an issue with the Axis being left on the dispense prescription when the user removes the Cyl value.
- Resolved an issue that meant that the Save button was not correctly activating when copying a dispense.
- Addressed an issue that could result in the item dropdown boxes initially being inactive on a newly copied dispense.
- Addressed an issue where the Axis value was not being correctly transferred from the patient's prescription to the dispense's prescription.
- Resolved an issue with the Panto Angle not being copied when a dispense is copied.
- Addressed an issue that could cause the fees section to automatically select the first fee product in the list when creating a new dispense.
- Addressed an issue that could result in the extra being removed from the right eye when a dispense is copied.
- Resolved an issue with the tab order on the main screen after the date filter was added.

- Addressed an issue where the + symbol was missing from the Add value on the left eye of the dispense prescription.

Contact Lenses

- Addressed an issue with products being prefilled from the patient's contact lens prescription where the patient had a different product recorded in each eye.
- Addressed an issue with the VAT Type not being selected for free-typed products on dispenses.
- Addressed an issue with the Axis being left on the dispense prescription when the user removes the Cyl value.
- Addressed an issue with entering a price to a free-typed lens in the left eye.
- Resolved an issue where the list of dispenses was not refreshing to reflect the correct status if a dispense has its status changed directly on that screen.
- Addressed an issue that could result in the axis on the left eye from not being displayed on a saved dispense once it is reopened.
- Addressed an issue that meant that dispenses were being copied with their status rather than the new dispense being set to the first status in the list.
- Addressed a number of issues with the adjustment of items validated as Sundry.
- Corrected the field tab order and also ensured that the Rx tab tab order correctly loops around.
- The New Note button in CL Dispensing will now enable correctly and behave the same as in Spectacles Dispensing.

Stock

- Addressed an issue with the Stock Take when adjusting stock level to zero.
- Resolved an issue with the Transfer In transactions when transferring stock from one branch to another on a hosted database.
- Corrected the field tab order.

EGOS

- Addressed an issue with the GOS1 when checking the form, the outcome was not being checked correctly.
- Addressed an issue that allowed the delete key on the keyboard to delete submissions in the EGOS module.
- Addressed an issue with the selection dropdowns for Performer and Contractor not displaying correctly for staff members who are available as both on the Batch Signing screen.
- Addressed an issue that could cause the reference number to be created with the incorrect prefix.

Templates

- Implemented fixes to prevent the content of Email templates duplicating during editing an existing template.

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Data Generator
- Corrected the field tab order.

Reports
- Addressed an issue that could cause an error on the Appointment Summary report on hosted databases.
- Addressed an issue where the quantity or price are not being displayed correctly if the product is dispensed multiple times by the same staff member during the selected period.
- Reinstated the missing Comments column on the Day Sheet report.
- Addressed an issue with the Type and Category filters for all of the Stock reports.
- Addressed an issue with the cash Sales report to correctly include all refund transactions where appropriate.
- Resolved an issue that could cause duplicates of petty cash transactions to appear on the Day Sheet.

Maintenance / System Wide
- Resolved an issue caused by a Microsoft update that meant Optisoft.Net was hanging when a user tried to start the software.
- Resolved an issue when creating new products where the product's branch selection is being incorrectly reset when the Type is selected.
- Resolved an issue with the Next and Previous buttons on the Previous Visit pane so that they no longer loop through all visits continuously.
- Corrected a spelling mistake on the Product Type Maintenance screen.
- Addressed an issue where some of the Contact Lenses merge codes had not been created during an earlier update.
- Corrected the field tab order on the Notification Band Maintenance screen.
- Corrected the field tab order on the Visit Maintenance screen.
- Corrected the field tab order on the VAT Type Maintenance screen.
- Resolved an issue with accessing the Security Maintenance screen when the ribbon bar is minimised.
- Addressed an issue where the colour selector was not available on the Document Type Maintenance screen when the screen is opened via the patient's document tab.

Release Notes

Changes

Patients Recall

- When assigning a recall category to a patient, the filter will no longer display categories that the user does not have a valid contact method for every band.
- Made changes to the way that patient documents are uploaded when using a hosted database and also added a progress bar to track upload and/or download progress.
- The Run and History tabs will no longer be accessible when the Auto graph has been selected in Recall.
- Changes have been made to improve the speed of filtering patient records.
- When printing a Clinical Records template, the Previous Visit tab can be made visible. This is controlled by a security setting that is off by default.
- Added an “Email” option to the right-click on the Documents and Cash tabs.
- The Delete button will no longer be active when the selected patient has an outstanding balance.

Email / SMS

- The user can now right click on the patients email when writing an email to select an alternate address if multiple email addresses are recorded against that patient.

Appointments

- Appointment Events now will not save without a member of staff and Type being selected.
- Added tracking notes to appointments when they are moved.
- The optometrist will now be automatically selected when the user uses the “Send to Clinical Records” option on the right-click menu.

Clinical Records

- Added a pair of date selection boxes to the initial list screen to allow for further filtering of visits.
- Made a change so that the numerical keypad will appear for all elements of an Rx on a prescription page.
- Made a change to the required elements of a contact lens prescription to allow the prescription to be saved without having to add a Diameter.
- Added the facility to print or email the patient’s prescription from the End Visit screen directly.
- Made changes to improve performance of the loading of the History list.
- Changed the label on the right click menu for “Print List” to “Print Visit”.

Cash

- Changed the background colour of the Find Dispense window from grey to white for consistency.
- Added the option to reprint a receipt to PDF document.

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Spectacles

- Added a date filter to the initial list screen to only display dispenses on or after the selected date.
- The Due Date can now be updated on a dispense even after the dispense has been moved to the Confirmed status and beyond.
- Made a number of changes to improve performance creating new dispenses and selecting products.

Contact Lenses

- Solutions are now copied to the new dispense when copying an existing dispense.
- Made changes to the tab behaviour to more closely match that of the Spectacles module for consistency.
- Added a date filter to the initial list screen to only display dispenses on or after the selected date.
- Made a change so that dispense elements are reloaded to refresh for changes when returning to a dispense from the Product maintenance screen.
- Made changes to the Adjustments screen for consistency with Spectacles and Cash.

Stock

- Changes have been implemented to improve the performance of the stock list screen.

EGOS

- Added a progress bar when submitting forms to the PCSE system to indicate to the user that the module is working.

Templates

- Added form field elements to templates, such as checkboxes and dropdown lists.
- Merge codes can now be added into the Subject line of email templates.
- The “No Size” option has been removed from the font size selection for the email template editor.
- Added a View Source button to the ribbon bar in the email template editor.
- A change has been made to allow the user to resize the Source window in the email template editor.
- Made changes to the Find & Replace functionality for the email template editor.
- Added merge codes for Contact Lenses products.
- Updated the merge codes that are included in the list associated with the default merge code buttons.
- Added Edit, Delete and Copy to the right-click menu in the main Templates screen.
- Added staff number merge fields to the list of available codes for Appointments, Prescription and CL Prescription.
- Reports
- Redesigned the Spectacles Performance report to add an OO table to the report.

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Maintenance / System Wide

- Added an internal Messenger to the Activity Pane to allow users to send short messages to other users using the system.
- Added an Appointments tab to the Activity Pane to show the next two appointments for each diary.
- Added a Previous Visits tab to the Activity Pane that will be visible when creating or editing a clinical records visit.
- Added a link to the low SMS credit popup to the online shop, where the user to purchase more credits.
- Made changes to the backup utility to clear older backups when they reach a certain age.
- Made a change to the backup utility so that it will automatically clear failed backups after 7 days.
- Made a change to the backup utility to send an email notification to Support if/when a backup job does not complete successfully.
- Document Type names will no longer allow non-alphanumeric characters as this could cause issues when attempting to save or retrieve saved documents.
- The default format for scanned images and documents has been changed to PNG.
- Added a setting to allow the user to change the default scanning format to either PNG or JPG.
- Added a facility mass export and import products to and from a CSV file.
- Added a right click menu to the Appointments activity pane to interact with the displayed appointments.
- Changed the label on the Rx element maintenance screens to read Highest to Lowest rather than A-Z and vice versa.
- Added an OK button and a Do Not Show option to suppress the Alerts window.
- Software now checks to ensure all products have been cached before allowing the user to use Spectacles and Contact Lenses.